



# the echo

## Transforming Social Care News

### Stakeholder Conference Date Change

The date for the first "Transforming Social Care" stakeholder conference, publicised in the January edition of the Echo, has been changed to **February 22nd** from the original date of February 3rd. Invitations to voluntary sector organisations and providers have been sent out for the revised date.

The event aims to give stakeholders the background to some of the changes that could be brought about by personalisation of social care and the affect on voluntary organisations. Personalisation will certainly affect how services are commissioned and Dudley MBC forecasts more services will be directly commissioned by the public. Accordingly, service providers will have to market their services directly to the public rather than the council. Smaller micro-businesses for care services may become the norm.

The February 22nd conference for stakeholders will include workshops and discussions on a number of topics, including: shaping the market, funding, brokerage and workforce. A follow up event is being planned for July and for smaller and emerging providers, DMBC aims to hold a session in April. For further information, go to:

[www.dudley.gov.uk/health-social-care/transforming-social-care/the-programme/market-development-and-commissioning](http://www.dudley.gov.uk/health-social-care/transforming-social-care/the-programme/market-development-and-commissioning)

## Moving Forward Together

Representatives of the local voluntary and community sector in Dudley met with the Leader, Chief Executive and Senior Officers from Dudley MBC in October last year to discuss and explore how all parties can best work together to meet the future challenges, not least the backdrop of a reduction in public spending.

Under the title "Moving Forward Together," the meeting attracted over forty delegates from a wide cross-section of the community, each having an active involvement via workshops focussing on commissioning of services, engagement and partnerships and the importance of volunteering.

Following on from the meeting, a 10 point Action Plan has recently been produced that identifies actions, responsibilities and time frames for all parties to follow.

Dudley MBC's Leader and Chief Executive have committed to two further events with the sector during 2010. Dates, times and venues will be publicised in a future edition of the Echo and Dudley CVS website.

For further information, visit [www.dudleycvs.org.uk/downloads.htm](http://www.dudleycvs.org.uk/downloads.htm)

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## Volunteering

- New Social Network for Volunteering

Developing a high quality, proactive voluntary sector for the benefit of the residents of Dudley Borough by positively engaging partners in support of voluntary activity.

**AVAILABLE IN LARGE PRINT ON REQUEST**

Visit our website [www.dudleycvs.org.uk](http://www.dudleycvs.org.uk)

## How can we help?

Dudley CVS works with all community and voluntary groups, however small or big, and does not charge for its services. Working with a range of partners, Dudley CVS is at the forefront of voluntary and community sector representation.

### Specialist Help

The Core Team offer support tailored to suit your needs, including help with organisational policies and procedures; and support with your management structure

### Keep up to date

Find out about new developments affecting the voluntary and community sector and discuss them with others on our forum at: [www.dudleycv.org.uk](http://www.dudleycv.org.uk)

### Become a member

Membership is free to any voluntary and community organisation operating in Dudley. Members enjoy a range of services and support.

### For more details contact:

The Core Services Team on 01384 573381 or email: [core@dudleycv.org.uk](mailto:core@dudleycv.org.uk)

## **Transforming Social Care User-Led Organisations Conference**

A conference for User-Led Organisations (ULOs) will take place on Saturday February 6th. Conference organisers are aiming to attract representatives of voluntary sector organisations associated with disabled people and their carers, together with individual service users, including people with mental health issues, learning disabilities and long term health conditions.

It is hoped the initial event will draw out a picture of existing provision throughout Dudley borough. Those attending the conference will be able to have a say in how they feel a Dudley ULO could be formed and what it might do.

## **Transforming Social Care Regular Briefings**

As part of an agreed communications strategy, Dudley MBC has dedicated an area of the council's website to the Transforming Social Care issues. Six-weekly updates will be posted to the site detailing events and progress. Go to: [www.dudley.gov.uk/health-social-care/transforming-social-care/the-programme/communication/briefings](http://www.dudley.gov.uk/health-social-care/transforming-social-care/the-programme/communication/briefings)

## **Sounds Like a Good Idea!**

Pegasus Community Events is a not-for-profit voluntary group which provides low cost musical entertainment for other voluntary and community groups throughout Dudley borough. The group has all its own PA equipment and the choice of music is tailored to individual requirements. Any surplus funds generated are donated annually to a chosen voluntary organisation in Dudley.

So if you've got an event coming up that could really be brought to life with some music, get in touch with John Guest e-mail: [pegasusevents@yahoo.com](mailto:pegasusevents@yahoo.com) or call 07986 288146.

## **International Women's Week**

International Women's Week (March 9th to 12th) will be celebrated in Dudley borough this year on Tuesday March 9th at The Great Hall, Dudley College, The Broadway, DY1 4AF.

The event offers an opportunity for women of all faiths, cultures, social backgrounds and communities to come together, enjoy one another's company, access learning opportunities, share interests, hobbies and discover more about each others' cultures.

The day's theme will be 'Health, Fitness & Sport,' including workshops promoting health and well being run by the PCT and Tandrusti community gym.

Adult community learning opportunities will include promotion of alternative therapies, cultural dance, various exercise routines plus personal development including threading, henna, head massage and nail art. There will also be many other attractions – arts & crafts, Chinese writing, skills for life - ESOL.

For further information, contact: **Kathy Glazzard**, Adult Community Learning coordinator on **01384 815618** [kath.glazzard@dudley.gov.uk](mailto:kath.glazzard@dudley.gov.uk)

Or any of the following personnel **Vikki Dudley, 01384816495;** **Barbara Dudley 01384 812015;** **Adeela Parveez 01384 818981;** **Uzma Khan 01384 813664.**

## **Construction Trades Recruitment Fayre**

The construction company building a major housing scheme in Middlepark Road, Russell's Hall Estate is keen to employ as many local tradesmen/women as possible. Local labourers, joiners, carpenters, bricklayers, painters, tilers and plasterers are invited to informal interviews at St Barnabas Church Centre, Middlepark Road, Russell's Hall Estate, Dudley, DY1 2DZ on Tuesday 23rd February between 9.30am and 3.30pm.

## Heritage Lottery Fund

The Heritage Lottery Fund (HLF) West Midlands is hosting a youth - focused event to highlight the benefits of heritage projects involving young people. The FREE event takes place on Tuesday 16th February at the Lighthouse Building in Wolverhampton and will feature the premiere of a short film showcasing the achievements of projects funded by HLF, case studies and advice and support on how to apply for funding.

The HLF Young Roots Programme provides grants of between £3,000 and £25,000 for heritage projects involving 13-25 year-olds. Since 1994, HLF has awarded £1.5million to over 60 Young Roots projects in the West Midlands. For more information, contact [Rachel Evans](#) on **0121 616 6870** or e-mail [Rachele@hlf.org.uk](mailto:Rachele@hlf.org.uk) or [westmidlands@hlf.org.uk](mailto:westmidlands@hlf.org.uk)

## Training Events

Date & Time	Event	Venue	Contact
Tuesday 9th February 10.00am to 1.00pm	Awards For All Funding Surgery	Netherend Neighbourhood Centre, Mogul Lane, Halesowen	Martin Jones 01384 267426 <a href="mailto:funding@dudleycvs.org.uk">funding@dudleycvs.org.uk</a>
Friday 12th February (Half day)	Recruiting & Retaining Volunteers	To be advised	Eileen Fielding 01384 267414 <a href="mailto:vb@dudleycvs.org.uk">vb@dudleycvs.org.uk</a>
Tuesday 16th February (Full Day)	Emotional Intelligence	To be advised	Eileen Fielding 01384 267414 <a href="mailto:vb@dudleycvs.org.uk">vb@dudleycvs.org.uk</a>
Thursday 18th February (Full Day)	Volunteers and the Law	To be advised	Eileen Fielding 01384 267414 <a href="mailto:vb@dudleycvs.org.uk">vb@dudleycvs.org.uk</a>
Thursday 25th February 2010	Introduction to Sustainable Funding Workshop. Cost £ 40 per delegate	Brierley Hill	Kate Green 01384 573381 Email: <a href="mailto:buildingblocks@dudleycvs.org.uk">buildingblocks@dudleycvs.org.uk</a>
Friday 12th March (Half day)	Supporting & Supervising Volunteers	To be advised	Eileen Fielding 01384 267414 <a href="mailto:vb@dudleycvs.org.uk">vb@dudleycvs.org.uk</a>

# funding

## How can we help?

### Sourcing Funding

If your group is currently considering options for funding, Dudley CVS can help you identify sources of funding and assist in developing funding applications.

### New Groups

Dudley CVS has a specialist Officer to support new groups start up and become established. We can assist in the development of constitutions, charity and/or company registrations and finding funding for your basic start up needs.

### Resource Room

Dudley CVS has a resource room at our Albion Street office. In the resource room your group can access a wide range of books including a well stocked section on various aspects of fundraising. The resource room also offers groups the opportunity to use the comprehensive funder finder software package or look at funders' guidelines on the internet.

### For more details contact:

The Core Services Team on 01384 573381 or email: [core@dudleycvs.org.uk](mailto:core@dudleycvs.org.uk)

### Bovril Offers £100,000 to Repair the Great Outdoors

Funding available for small projects that repair outdoor facilities such as a dishevelled stone wall, a broken stile on a nature trail, or a campsite in need of repair. Nominations for existing facilities and structures in need of a makeover can be submitted online (up to 28th February 2010) and the public will be encouraged to vote for them.

Five winning projects will each receive £20,000 to be spent on the repair or refurbishment.

For more information see website: [www.bovril.co.uk/revival](http://www.bovril.co.uk/revival)



### WH Smith Trust

Grants up to £60,000 are available for projects supporting education, literacy or life-long learning. The Trust favours projects where it will be a major funder, providing at least 30% of funding. Projects should deliver clear outputs, which can be communicated to WH Smith employees and customers.

Trustees meet alternate months to consider applications.

For more information, contact:

Tel: 01793 562824

E-mail: [whsmithtrust@whsmith.co.uk](mailto:whsmithtrust@whsmith.co.uk)

Website: [www.whsmithplc.co.uk/WHSPLC-CR6.htm](http://www.whsmithplc.co.uk/WHSPLC-CR6.htm)



### Society for the Assistance of Ladies in Reduced Circumstances

The Society for the Assistance of Ladies in Reduced Circumstances provides support to women who are resident in the UK, living alone in their own home (either owned or rented) and in genuine need (irrespective of age or social status). The Society has launched a new funding round with up to £50,000 available to support the work of organisations meeting the Society's objectives. Priority will be given to smaller projects where it can be demonstrated that funding will make a real difference. The Society cannot consider projects which benefit men, children and women who are not in financial need. The closing date for applications is 26th March 2010. All applicants must complete the online application form.

For more information, contact:

Tel: 0800 5874696

E-mail: [info@salrc.org.uk](mailto:info@salrc.org.uk)

Website: [www.salrc.org/guide to grants for orgs.htm](http://www.salrc.org/guide%20to%20grants%20for%20orgs.htm)



### Wolves Aid

The official charity of Wolverhampton Wanderers Football Club makes donations to organisations that support the positive development of community life through encouraging social inclusion amongst the disadvantaged and disabled. It also supports charities that promote family life and the positive development of children within the city.

For more information, contact:

Tel: 0871 222 2220

E-mail: [info@wolves-aid.co.uk](mailto:info@wolves-aid.co.uk)

Website: [www.wolves-aid.co.uk/home](http://www.wolves-aid.co.uk/home)



## Health and Social Care Volunteering Fund

This new fund (replacing the Opportunities for Volunteering scheme) will support local volunteering projects in health and social care providing grants for such projects as:

- Friendship/support to vulnerable adults;
- Community services for disabled children;
- Help for those living with and affected by HIV.

Priority for projects aiming to improve adult social care and reducing health inequalities. The first funding round will be for local projects, followed by a second round later in the year supporting national schemes. Any third sector organisation wishing to run volunteering projects in health or social care will be able to apply for funding.

For further information, contact:

Tel: 0845 1728058

E-mail: [volunteeringfund@ecotec.com](mailto:volunteeringfund@ecotec.com)

Website: [www.volunteeringfund.com](http://www.volunteeringfund.com)

- Research/innovation bringing about beneficial social change;
- Development of research in the sciences/social sciences.

Three grant programmes support these aims:

**Access to Justice:** promoting access to, and understanding of, the civil justice system;

**Children and Family:** ensuring the legal and institutional framework is adapted to meet the needs of children/families;

**Open Door:** advancing social well-being.

Voluntary sector organisations are invited to apply for funding to support projects that provide practical developments or innovation.

Deadlines for applications in time for July 2010 meeting - outline proposal 19th March 2010, with final application by 7th May 2010.

For more information, contact:

Tel: 020 7631 0566

E-mail: [info@nuffieldfoundation.org](mailto:info@nuffieldfoundation.org)

Website: [www.nuffieldfoundation.org](http://www.nuffieldfoundation.org)

## Peter Harrison Foundation

Registered charities supporting sporting activities/projects providing opportunities for people who are disabled or otherwise disadvantaged can apply for funding through the "Opportunities through Sports" programme. Beneficiaries should be able to fulfill their potential and develop other personal/life skills.

Grants will mainly be for "one off" capital projects.

The Foundation will, however, consider revenue funding for a new project or the continuing success/survival of an established project.

No closing dates.

For more information, contact:

Tel: 01737 228000

E-mail: [enquiries@peterharrisonfoundation.org](mailto:enquiries@peterharrisonfoundation.org)

Website: [www.peterharrisonfoundation.org/programme.htm](http://www.peterharrisonfoundation.org/programme.htm)

## Media Trust - Community Voices Project

Funding available to inspire, engage and support disadvantaged and isolated communities to get their voices heard through digital media. Applications invited (up to £14,000) for 26 grassroots groups to develop media projects in their communities, alongside one major new initiative. The programme will run until March 2011 and, as well as funding, will also provide tools/resources for communities to increase engagement through digital media.

If organisations already use digital media to give their communities a voice then, in order to inspire other people to get their voices heard, a £500 Inspiring Voices award can be applied for.

For further information, contact Kim:

Tel: 020 7217 3749

E-mail: [communityvoices@mediatrust.org](mailto:communityvoices@mediatrust.org)

Website: [www.mediatrust.org/communityvoices/inspiring-voices](http://www.mediatrust.org/communityvoices/inspiring-voices)

## Nuffield Foundation

The Foundation's aim is to bring about improvements in society using research and practical activities through two categories:

## How can we help?

### Training

Dudley CVS offers free training on a range of issues including management committee roles and responsibilities, funding and business planning.

### Promoting Groups and Events

To promote your group or events, contact our Information Officer. Assistance available includes placing information about your group or event in The Echo, one of our E-mail Bulletins, on our website or offering advice on how you can maximise publicity for your group or event.

### Email Bulletins

Dudley CVS offers a range of email bulletins for groups and individuals interested in particular voluntary and community sector issues.

### Help With Recruitment

If you are looking for new staff we can help you advertise your vacancies.

### For more details contact:

The Core Services Team on 01384 573381 or email: [core@dudleycvs.org.uk](mailto:core@dudleycvs.org.uk)

## Health Through Warmth Scheme

While the extended cold spell of weather that affected the whole of the UK in December/January made wonderful photo snaps, it was also a sharp

reminder of how much we all value a warm and dry property to go home to. Sadly, not everyone

enjoys such amenities and, for vulnerable people whose health is adversely affected by cold or damp conditions, the cold weather is a potential killer.

The Dudley Health Through Warmth scheme helps improve the quality of life of people who suffer health conditions such as diabetes, coronary heart disease, respiratory problems etc. and volunteers at the front line play a key role in highlighting individual cases of hardship.

The scheme can help facilitate the installation of heating/insulation measures and signpost a range of potential funding opportunities. There are no limitations by age of the person(s) or the type of property where modifications are sought.

For further information contact [Lynn Moores](mailto:lynn.moores@dudley.nhs.uk), Community Health Nurse/ Health Through Warmth Project Worker, on **01384 366289** or e-mail: [lynn.moores@dudley.nhs.uk](mailto:lynn.moores@dudley.nhs.uk)



## Children, Young People & Families Network

The next quarterly meeting of the Children, Young People and Families Network is on Wednesday 10th March, 10am to 12 noon. The venue for the meeting is St James's Methodist Church, High Street (on the corner with Chapel Street) Pensnett. This meeting offers the opportunity to find out more about what is happening in Dudley and to make suggestions about how the Network can support your work. There is also the opportunity to raise issues or ask questions and meet colleagues from the voluntary, community and faith sector.

Chris Russell, Dudley MBC-Extended Services Strategy Manager, will be on hand to discuss the development of Extended Services Partnerships in each of the 5 Townships. The meeting is open to any paid staff, volunteers or committee members from voluntary, community or faith groups.

For more information or to book a place at the meeting, contact: [Arnie Troxler-Dudley CVS](mailto:Arnie.Troxler-Dudley.CVS). Tel: **01384 267424** or e-mail:

[childrens@dudleycvs.org.uk](mailto:childrens@dudleycvs.org.uk)

## Adult Learners Week Awards

Nominations are being requested for this year's Adult Learners Week Awards. The awards recognise adults who have transformed their lives through learning and there are four main categories: Individuals; Groups; Families; Projects. Each nominee will receive a certificate of achievement and winners stand to earn learning vouchers valued between £200 and £1,500. For more information visit [www.alw.org.uk/nominate](http://www.alw.org.uk/nominate), e-mail: [alw@niace.org.uk](mailto:alw@niace.org.uk) or contact the Campaigns and Promotions team at NIACE on **0116 2044200**.

## Halesowen over 50s Group Has New Home

A Halesowen voluntary organisation for the over 50s is still going strong despite having to find a new venue for its meetings. Formerly part of the now defunct Lighthouse Project, the re-named Over 50s Group (Little Cornbow) has relocated to the Zion Christian Centre in Halesowen and meets on alternate Thursdays at 1.30pm. Group members pay just £1 and enjoy a lunch, informative speakers and rousing entertainers. Day trips are also organised.

For more information, call Dorothy Clarke on 01562 886642.



## Social Enterprise Investment Fund

Grants of between £100,000 and £450,000 are available for social enterprises working in health and social care that require funding into capital assets. Organisations must be solvent and in existence for at least one year but unable to secure funds from a lender. Successful projects will be ones that can demonstrate an improvement in existing products/services and that deliver health and/or social care outcomes.

The deadline for postal applications is 19th February and on-line applications 21st February. For more information follow link:

[www.socialinvestmentbusiness.org/seif-grants-for-social-enterprises/seifgrants-eligibilitycriteria/](http://www.socialinvestmentbusiness.org/seif-grants-for-social-enterprises/seifgrants-eligibilitycriteria/)



## Call the Experts

Expert Patients Programme Community Interest Company (EPPCIC) runs a series of free self-management courses for people with long-term conditions such as diabetes, arthritis or coronary heart disease. The courses help people cope with depression and tiredness, together with highlighting the importance of healthy eating and exercise. Each course comprises six two-and-half-hour sessions and course dates are currently being planned. For further information call **FREEPHONE 0800 988 5510** or e-mail: [centralregion.admin@eppcic.co.uk](mailto:centralregion.admin@eppcic.co.uk). [www.expertpatients.co.uk](http://www.expertpatients.co.uk)

## Black Country Consortium

The Black Country Consortium has opened Round 3 of its Community Grants. A maximum grant of £12,000 is available to voluntary organisations that provide services to help people improve their chances of obtaining work. Typical projects include: additional staff costs, extra/over travel costs, rent or lease of buildings and equipment.

The community grants are intended for unemployed and economically inactive people who are over 16 years old and face barriers to employment. Applications are particularly welcome from organisations who work with disabled, women and the economically inactive. Organisations must have a maximum annual turnover of £100,000 or less. Closing date for applications is Wednesday 17th February 2010.

For further information **contact Sophie Thompson on 01384 471116** or e-mail: [sophie.thompson@blackcountryconsortium.co.uk](mailto:sophie.thompson@blackcountryconsortium.co.uk)



## Dudley CVS Annual Questionnaire

Dudley CVS member organisations will shortly be receiving our annual customer satisfaction questionnaire.

The feedback we receive from the survey will help us fine tune our services and communications so that we can better satisfy the demands of the voluntary and community sector throughout Dudley borough.

In addition to learning what you think about us, we are also keen to know more about your organisation. Are you experiencing significant changes in income, operating costs, workload, volunteer numbers etc?

Please look out for the questionnaire arriving and take about 30 minutes to complete it. There will be a prize draw for all completed questionnaires returned by the deadline date.



# volunteering

## How can we help?

### Recruiting Volunteers

The Volunteer Centre, which is hosted within Dudley CVS, can help you find and recruit volunteers. The centre also holds the details of a wide selection of volunteering opportunities.

### Involving Volunteers

The Volunteer Centre can also help by offering information and support on good practice for managing volunteers, including developing policies and the marketing of volunteering opportunities.

### Web Based Knowledgebank

The Volunteer Centre has its own section on Dudley CVS's website. The Knowledge bank holds a wealth of information, available to download. Contact our Volunteer Centre Development Officer to sign up for the Volunteering E-Bulletin.

### For more details contact:

The Volunteer Centre on 01384 573381 or email: [vb@dudleycvs.org.uk](mailto:vb@dudleycvs.org.uk)

### New Social Network for Volunteering

The Social Network for Volunteering aims to enable people that care passionately about their community – either as volunteers or by managing the work of volunteers – to connect with, learn from, inspire and support each other.

i-volunteer will provide an independent source of comment about all things volunteering in the UK through commissioned editorial and features. There will also be posts and comments from the i-volunteer community.

The Network offers many of the tools that people have come to expect from other social networks, such as individual profiles, groups, posts and features - and there is already a group for those involved in employer supported volunteering. So, check it out, sign up, join or set up a group. It is a work in progress and will develop according to the needs of the community.

[www.i-volunteer.org.uk](http://www.i-volunteer.org.uk)

### Learning Disability Volunteering Event

- Does your work involve volunteers?
- Would you like to find out more about how you can support and involve volunteers with a learning disability?
- Would you like to know more about the new Access to Volunteering Fund and how to apply?

If the answer to any of these questions is YES, why not come to our FREE event?

To book a place or find out more call **0845 123 3000** or e-mail [volunteering@mencap.org.uk](mailto:volunteering@mencap.org.uk)

### Volunteering England and TUC draw up 'Volunteer Charter'

The Trade Union Congress (TUC) General Secretary, Brendan Barber, has reported that Volunteering England and the TUC have signed a 'volunteer charter' that says volunteers should not be used to displace paid staff or undercut their pay and conditions. Mr Barber says guidance is needed because of high demand for volunteering in the recession. The charter sets out a series of guidelines to be followed by charities and other employers that work with volunteers. The principles include making sure volunteers receive "reasonable out-of-pocket expenses" and have access, alongside paid workers, to training and development.

Volunteering England hopes the charter will be signed by charities, businesses and other volunteer-involving organisations, such as community groups. The charter also states that *the involvement of volunteers should complement and supplement the work of paid staff, and should not be used to displace paid staff.*

The TUC has also produced guidance to accompany the charter, which states, *while volunteers are not entitled to the same rights as an employee, such as the minimum wage, holiday and sickness pay, they should still receive some form of agreement from the organisation they are volunteering with. Such agreements should include information about the type of work the volunteer will be doing and the support they can expect from the organisation.* Brendan Barber added "with so many people concerned about their jobs, it's vital that employers make a clear distinction between volunteers and paid staff."

The charter estimates there are 22 million volunteers in the UK .