



Warm Welcomes Charter

You'll get a warm welcome as well as warm space

Every time you come to a Warm Welcomes space you'll be given a warm welcome from the staff and volunteers there.

Everyone is treated equally, with dignity and respect

Everyone has a right to be warm, so everyone in a Warm Welcomes space treats people, and is treated by people, with dignity and respect.

Your Warm Welcomes space will be a safe space

Your Warm Welcomes space will stick to the safeguarding policies that it always uses, and it will stick to food hygiene rules too!

We'll not tell anyone about you needing a Warm Space

If you want to share the reasons you need a Warm Welcomes space, someone will listen, but they won't tell anyone else unless you give them permission, or they must because of their safeguarding policies.

It doesn't matter why you need a Warm Space

Every Warm Welcomes space is a non-judgemental space; whatever the reason you have for needing to come in, you'll be treated the same and never judged.